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Workmanship Warranty - Standard 60 months

Job Warranty Coverage

Client Name

Glen Ogilvie

Job ID#

ASC-402

Property Address

5B Domett Avenue, Epsom, Auckland

Start date of cover

31/03/2022

End date of cover

31/03/2027

Project Description

Full roof replacement using asphalt shingles at the main roof and Butynol profile on the flat roof, internal gutter and dormer

Scope of Cover

Main roof area - installation of OWC Oakridge PRO 30, Onyx Black, Asphalt Shingle.
 Flat roof, internal gutter and dormer - replacement and installation of Butynol profile.

Excluded areas:

All other areas excluded in outlined scope of work as per quote and completion report.

Terms and Conditions

OVERVIEW

Ascent Roofing will repair or make good any defects in workmanship arising from the job completed on the Client's roof within sixty (60) months following completion. This warranty is subject to the following conditions (to the extent permitted by law).

Details

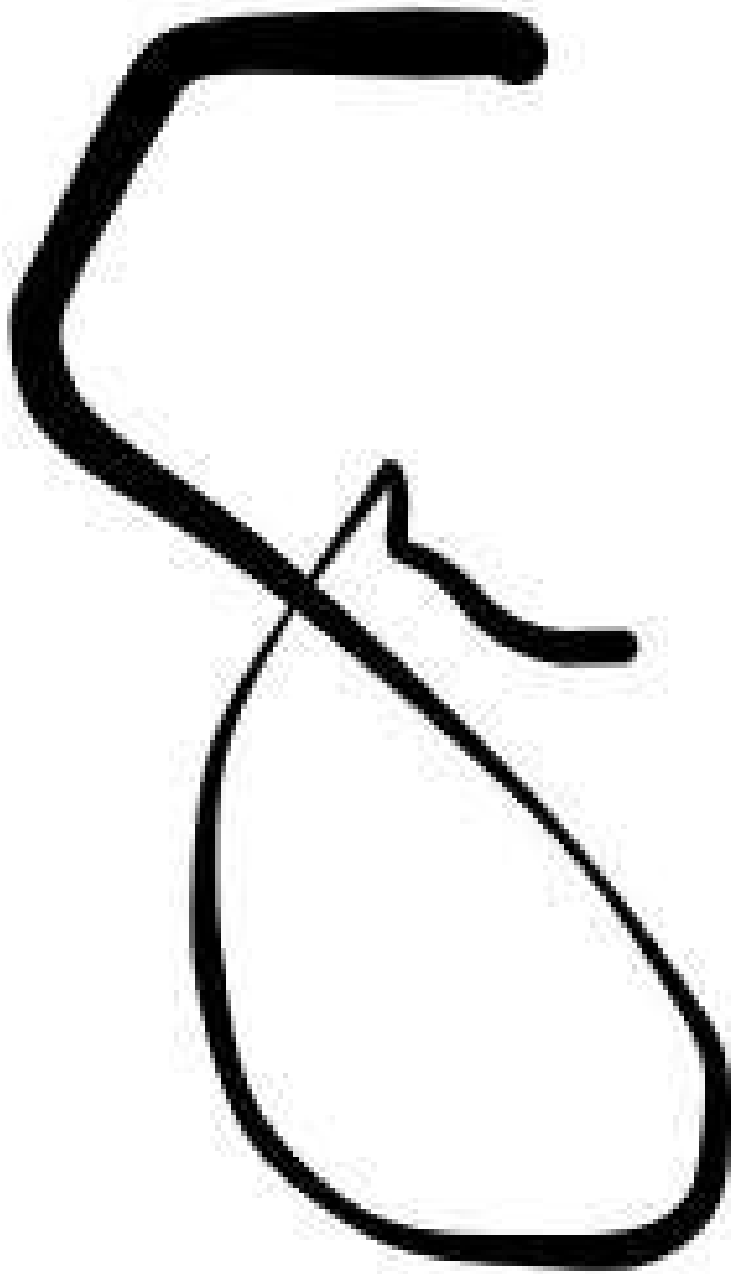
- Any time stated for job works to be started on the Customer's roof is an estimate only. We will not be liable for any delay in completing the installation of the Customer's roof.
- Ascent Roofing is not liable to carry out any remedial work unless they receive written notice from the Customer of the claim within seven (7) days after discovery of the defect.
- We are not obligated to carry out any work for so long as the Customer is in default in relation to any payment owing to Ascent Roofing.
- We will attend to any matter covered by this warranty within 14 days following receipt of written notice from the Customer of the claim (weather permitting).
- Please note that this guarantee is only for the specific job on the area that we have worked on and does not extend to any other surrounding areas or parts. This does not also cover problem areas that need to be addressed on top of the original job quoted. We will need to do a separate investigation and assessment report with a matching quote if this is the case, which will then be covered by the same 60-month guarantee specific to that area alone.
- The warranty is available only in respect of the installation services provided by the Contractor and does not cover roofing materials supplied in connection with the installation of your roof.
- The warranty is also not extended to further roofing issues that were uncovered at the duration of the roof work and were brought to your attention.
- The warranty will not cover the original job if it has been modified by another person due to DIY work or has been touched by another roofing team outside Ascent Roofing. The warranty will not cover work carried out by another tradesperson.
- This warranty will also not cover:
 - Any defects in the design of your roof
 - Any physical damage to your roof caused by extraneous circumstances beyond our

control which a roof of that type could not reasonably be expected to withstand 10. If Ascent Roofing can do so, we will make available to the Customer the benefit of any warranties provided by the manufacturer of the roofing materials which are supplied by us to the Customer. 11. Ascent Roofing's liability in respect of all claims for loss, damage or injury arising from the performance of any installation services is limited to the price of those installation services. We are not liable for: • Any act, omission or failure to perform any obligation under this agreement which is due to any cause beyond Ascent Roofing's control • Any representations or any warranties, conditions as to fitness or suitability for any purpose, tolerance to any conditions, merchantability or otherwise (including where implied by law or trade custom) except where expressly stated by us in writing • Any loss of profit or any consequential or indirect loss, damage or injury suffered by the Customer arising from the supply of installation services to the Customer. 12. Where the Consumer Guarantees Act 1993 applies, if the installation services are acquired by the Customer for business purposes, the Customer agrees that the Consumer Guarantees Act 1993 does not apply. 13. Nothing in these terms is intended to have the effect of contracting out the provisions of the Consumer Guarantees Act 1993 except to the extent permitted by that Act, and the terms of this Warranty are to be modified to the extent necessary to give effect to that intention. 14. We reserve the right to deny the 60-month guarantee to the Customer if it has been found out that the claims have been made with the intent to defraud or extort our services. 15. We reserve the right to deny the 60-month guarantee if it jeopardises our project team's health and safety on-site.

Terms of Trade Application

Our Terms of Trade applies in these warranty terms. These terms have been understood to be automatically consented to when the quote and job were accepted by the Client. Terms and conditions were sent with the accepted quote document supplied.

All terms checked and signed for on behalf of Ascent Roofing NZ Ltd:



For any related inquiries and concerns, please contact our Client Support Team at support@ascentroofing.co.nz



International Warranty
on Roofing Shingles

Limited Warranty Information Table

	Warranty Length	Tru PROtection® Nonprorated Period	Wind Warranty Protection	Wind Warranty Length	Non-Tropical Algae Warranty Length	Tropical Algae Warranty Length
OAKRIDGE® SUPER™ **	Life time	10 YRS	180 KMPH	15 YRS	10 YRS	5 YRS
ARMORTAB SUPER™ **	30 YRS	5 YRS	180 KMPH*	5 YRS	10 YRS	5 YRS
CLASSIC® SUPER™ **	20 YRS	3 YRS	130 KMPH	5 YRS	10 YRS	5 YRS
OakEuro® W PLUS	25 YRS	—	—	—	—	—
OakEuro® W PLUS	15 YRS	—	—	—	—	—

** Algae Resistant shingles

NOTE: When properly installed, Owens Corning™ Hip & Ridge shingle warranty terms will match with the corresponding roofing shingle. (See specific Owens Corning™ Hip & Ridge shingle installation instructions for details.)

* 180-KMPH is applicable only with 6-nail application in accordance with installation instructions.

** Algae resistant shingles installed in Tropical Zones are covered for a period of five (5) years following date of installation.

Name of Homeowner
Glen Ogilvy

Address: **5B Domett Avenue, Epsom, Auckland, NZ**

Homeowner Phone

Original Installation Date **30/03/22**



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- Inadequate ventilation or roof drainage. Some exceptions may apply. If you have questions, please contact us at +822-2050-7490.
- Settlement of the structure of your property or buckling or cracking of the deck over which your shingles are installed.
- Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, painting or the application of cleaning solutions, coatings, or other modifications.
- Improper storage, handling or other conditions beyond our control.
- Damages caused by, or the cost to repair or replace, any non-Owens Corning™ shingles.
- Improperly designed or installed gutter or downspout systems.
- Any costs that you incur which are not authorized in advance by Owens Corning.

Replacement Shingle Variations

As a result of our ongoing efforts to improve and enhance our shingle product line, we must reserve the right to discontinue or modify our shingles, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement shingles you receive vary in color either because of normal weathering or changes in our product line. You should understand that if we replace any of your shingles under this warranty, we reserve the right to provide you with substitute shingles that are comparable only in quality and price to your original shingles.

Payment

Under the terms of this Limited Warranty on Roofing Shingles, the manner of payment is at Owens Corning's sole discretion and may be issued in the form of either/or a combination of cash settlement and/or material credit to an existing supplier of Owens Corning™ Roofing materials. Note: The prorated material cost will be determined by the cost of the shingles at the original time of purchase.

Claims Process

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Just call us at +822-2050-7490. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your shingles and/or shingle samples for us to test. If you have any questions, do not hesitate to call +822-2050-7490.

Limitations

THIS WARRANTY IS EXCLUSIVE AND REPLACES ALL OTHER WARRANTIES, CONDITIONS, REPRESENTATIONS AND GUARANTEES, WHETHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHETHER BY STATUTE AT LAW OR IN EQUITY, AND IS LIMITED IN LENGTH TO THE EXPRESS WARRANTY PROVIDED ABOVE UNLESS A SHORTER PERIOD IS PERMITTED BY LAW. THIS WRITTEN WARRANTY IS YOUR EXCLUSIVE WARRANTY FROM OWENS CORNING AND REPRESENTS THE SOLE REMEDY TO ANY OWNER OF OWENS CORNING™ SHINGLES. OWENS CORNING MAKES NO OTHER REPRESENTATIONS, WARRANTIES OR GUARANTEES OF ANY KIND OTHER THAN THOSE STATED EXPLICITLY HEREIN. YOUR REMEDY FOR DEFECTIVE SHINGLES IS FULLY DESCRIBED IN THE PRECEDING SECTION. "HOW LONG ARE YOU COVERED?" YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION UNLESS OTHERWISE COVERED BY THE OPTIONAL OWENS CORNING™ PREFERRED PROTECTION LIMITED WARRANTY* OR THE PLATINUM PROMISE™ LIMITED WARRANTY*. WE ARE NOT RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE OR OTHER DAMAGES OF ANY KIND INCLUDING DAMAGE TO YOUR STRUCTURE OR TO YOUR STRUCTURE'S CONTENTS WHETHER FOR BREACH OF THIS WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER CLAIMS DERIVED IN TORT OR FOR ANY OTHER CAUSE.

Some countries do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from country to country.



International Warranty on Roofing Shingles

Introduction

Thank you for your recent purchase of roofing shingles manufactured by Owens Corning BM (Korea), Ltd. ("Owens Corning.") We believe we manufacture the highest quality and most attractive shingles available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear and concise terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, the terms contained herein are subject to change without notice. If anything in this warranty is not clear to you, please call us at +822-2050-7490 (Customer Service Center) 9:00AM-6:00PM (Seoul/Tokyo Time).

Who Is Covered

If you live outside of the United States or Canada and you are the original consumer purchaser (i.e., the homeowner; not the installer or contractor) of one of our shingle products listed in the chart at the end of this warranty you are entitled to the benefits of this warranty.

Transferability of This Warranty

This warranty is personal to you and may not be transferred to any subsequent purchasers of your home.

What Is Covered

We warrant that your Owens Corning™ shingles are free from any manufacturing defects that materially affect their performance on your roof during the TruPROtection® coverage period or that cause leaks for the balance of the applicable warranty period.

How Long Are You Covered

The length of your warranty depends on the type of Owens Corning™ shingles you purchased. See the chart at the end of this warranty for the specific warranty period that applies to your shingles.

1. **Tru PROtection® Coverage Period-** During the Tru PROtection® coverage period of this warranty, our payment to you will be 100% of material costs (excluding labor), as reasonably determined by Owens Corning, to repair, replace or recover defective shingles, subject to certain limitations. Our payment will not cover any underlayment, metalwork, flashings or other related work, and we will not cover the cost to remove or dispose of your shingles. The Tru PROtection® coverage period does not apply to Wind and Algae coverage. Please see "What About Wind Resistance" and "What About Algae Resistance" portions of this warranty for applicable coverage.

2. **Prorated Period-** Once the Tru PROtection® coverage period for the Owens Corning™ shingles purchased has expired, the prorated period will begin. Material will be covered, but labor will not be covered during the prorated period, and we will take into account the number of months of use you have enjoyed from the original installation date through the date of your claim, and reduce the amount of our payment to you accordingly. That is, we will prorate the amount of our payment to you through the date of your claim for any manufacturing defects that cause leaks for the balance of the applicable warranty period. For example: If you have a twenty-five (25) year warranty (i.e., 300 months) and you make your claim in the last month of the 20th year of the warranty (i.e., the 240th month), we will not cover labor but our payment to you will be 60/300ths (such cost not to exceed 60/300ths of the material cost at the time of purchase). For lifetime shingle coverage, see the "Lifetime Shingle Proration Table."

3. **Other Types of Shingles-** The coverage for all lifetime shingles offered by this warranty applies only to single family detached homes. In the instance of shingles purchased or installed upon property owned by, for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residence, the warranty period for lifetime shingles will be forty (40) years from the original installation date of the shingles, and the Tru PROtection® coverage period will be five (5) years. For lifetime shingle coverage, see the "Lifetime Shingle Proration Table."

Structure / Owner	Tru PROtection® Period Years 1-10	Period Years 11-40	Prorated Period Years 41 and Beyond
Single family detached home owned by individuals	100%	80% reduced by 2% every year thereafter until year 40	20%
Structure / Owner	Years 1-5	Years 6-40	Years 41 and Beyond
Any other types of structures or owners	100%	87.5% reduced by 2.5% every year thereafter until year 40	No coverage

4. **Exceptions-** At all times, Owens Corning's obligation to pay for repair, replacement, or proration of the original purchase price of the defective shingles is subject to certain limitations. All material costs must be pre-approved by Owens Corning and Owens Corning retains the right to provide materials in lieu of compensation. Additionally, Owens Corning will not pay for any underlayment, metalwork, flashings or other related work, and we will not pay for the cost to remove or dispose of your shingles.

5. **What About Wind Resistance-** Your shingles contain asphalt sealant that requires direct warm sunlight for several days (Thermal Sealing) in order to seal properly. If your shingles are installed during a period of cool weather, they may not adequately seal until the season changes or the weather warms, and if your shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never achieve Thermal Sealing. Prior to Thermal Sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that may occur prior to Thermal Sealing having occurred. After your shingles have achieved Thermal Sealing, however, they will be covered under this warranty if they experience blow-offs or wind damage in winds up to the levels listed in the chart at the end of this warranty.

HOWEVER, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF FIFTEEN (15) YEARS FOR LIFETIME SHINGLES AND FIVE (5) YEARS FOR ALL OTHER SHINGLES FROM THE ORIGINAL DATE OF INSTALLATION. Owens Corning will be liable only for the reasonable cost of replacing blown-off shingles (material only).

6. **What About Algae Resistance-** If the shingles that you purchased were not specifically labeled as "Algae Resistant" (AR), then any discoloration caused by algae is not covered by this warranty as explained in the section below, "What Is Not Covered." However, if you did purchase AR shingles and they are installed in a Non-Tropical Zone, they are covered for the period described in the chart at the end of this warranty (prorated after the first twelve [12] months) following the date of installation ("AR Warranty Period") against brown-black staining caused by growth of blue-green algae (primarily the cyanobacteria *Gloeocapsa spp.*) above.

We do not cover the effects of other growth such as mold, lichen and green algae. If you did purchase AR shingles and they are installed in a Tropical Zone, then they are covered under this warranty for a period of five (5) years following the date of installation against brown-black staining caused by growth of blue-green algae (primarily the cyanobacteria *Gloeocapsa spp.*) We do not cover the effects of other growth such as mold, lichen and green algae. For purposes of this warranty, "Tropical Zone" shall mean the area between the Tropic of Cancer located at 23.5 degrees north of the Equator and the Tropic of Capricorn located 23.5 degrees south of the Equator and "Non-Tropical Zone" shall mean all areas outside the Tropical Zone. If brown-black staining occurs during the AR Warranty Period, you will be entitled to the following remedy:

A. **Remedy for Blue-Green Algae Growth-** If your AR shingles are discolored by blue-green algae growth during the first twelve (12) months of the AR Warranty Period, we will cover the cost, excluding labor (such cost not to exceed the initial cost of the AR shingles), as reasonably determined by Owens Corning, to repair, replace or recover the affected AR shingles, subject to certain limitations. We will not cover any underlayment, metalwork, flashings or other related work, and we will not cover the cost to tear off or dispose of your AR shingles. For purposes of this AR shingle warranty, the term "repair" as used above refers to cleaning or otherwise removing any blue-green algae growth from affected AR shingles. Decisions regarding whether your AR shingles should be repaired, replaced or recovered will be made solely by Owens Corning.

B. **Proration-** If your AR shingles have been installed longer than twelve (12) months, labor will not be covered and we will prorate the cost of your coverage to take into account the number of months of use that you have enjoyed through the date of your claim. For example: If you make your claim in the last month of the fifth (5th) year of the AR warranty (i.e., the 60th month) and the AR warranty length is ten (10) years (i.e., 120 months), we will not cover labor but will cover 60/120th of the reasonable material cost of the affected AR shingles installed in a Non-Tropical Zone (such cost not to exceed 60/120th of the material cost at time of purchase of the AR shingles) or we will pay you 1/5th of the reasonable material cost of the affected AR shingles installed in a Tropical Zone (such cost not to exceed 1/5th of the initial cost of the AR products).

What Is Not Covered

Our warranty does not cover damage to the shingles due to any cause not expressly covered herein. After our shingles leave our manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with nondefective shingles caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

- Acts of God, such as hail, strong storms (hurricanes) or winds over the maximum windspeed listed in the chart at the end of this warranty, or ice damming above the area covered by leak barriers or flashings.
- Damage to or failure of the shingles as a result of damage to or the failure of the underlying roofing structure.
- Foot traffic on your roof or damage caused by object(s) (e.g., tree branches) falling on your roof.
- Improper or faulty installation of your shingles- installation must be in accordance with our written installation instructions and comply with local building codes.
- Shading, or variations in the color of your shingles, or discoloration caused by algae, fungi, lichen or cyanobacteria (unless covered under the section "What About Algae Resistance" above).

Asphalt Shingle Maintenance

Asphalt Shingle Roofing Maintenance

Maintenance of your **Owens Corning Asphalt Shingle** roof is as important as maintaining the other areas of your home, if you want to keep your home looking its best and maintain its value. Unfortunately, a roof is something that, because it is out of sight, is often out of mind. The durability and protection that your roof offers your home depends on your ability to perform regular maintenance and repairs. Sometimes this maintenance and repair is easy to neglect, because a home owner doesn't understand what steps it takes to maintain the integrity of the asphalt shingles.

Clean Debris

All roofs over a period of time collect debris, such as leaves or air-born rubbish. This debris can collect in between or behind other objects that project from your roof, like your chimney, an HVAC unit or vent pipes. It's important that debris be removed from your roof on a regular basis (at least three times or more a year), so water on your roof won't contribute to deterioration of the asphalt shingle.

Inspect for Moss and Algae

Moss and algae formations on your roof can contribute to the deterioration of asphalt shingles. If you discover that you have algae or moss growing on your roof, you should remove them. You can use zinc or lead control strips, for example, to inhibit growth of formations.

Check Shingles

Examine your roof for any shingle tabs that might have come loose. If you do find loose shingles, repair them with bituminous type roofing sealant/adhesive. A small amount of the sealant/adhesive applied to the underside of the shingle will secure it. If you find shingles that have been damaged or are missing, contact an approved Roofing Contractor.

Check the Gutters

In order for water to flow properly off your roof and into rain gutters, you will need to examine the gutters. Check both the downpipes and the gutter to make sure debris hasn't collected in them which could interfere with the proper functioning of your gutters.

Check for Overgrown Tree Branches

Inspect your roof for tree branches that have grown onto the roof and may be creating wear as they are blown by the wind. If branches are scraping on your roof, you should trim them to prevent leaves and branches from collecting

Cleaning your Asphalt Shingle Roof

- 1) Mix a solution of 1 part chlorine bleach with 3 parts of water.
- 2) Apply this solution (using a low pressure hand held sprayer) over the asphalt shingles.
- 3) Do not scrub the tiles, as this may remove the mineral chip, damaging the shingle.
- 4) After 15 minutes, rinse the bleach solution from the roof by gently spraying with clean water.

In order to prevent the return of algae, a copper or zinc coated metal strip can be installed under the top row of shingles on either side of the ridge. With approximately 60mm exposed, rain water will run down the roof carrying traces of the metal, killing off any algae growth.

Chlorine bleach (such as Janola) is available from most hardware stores or supermarkets.

N.B If potable water is being collected from the roof, disconnect all down pipes prior to applying the chlorine solution.

SPS Building does not recommend the use of any other alternative form of treatment.
For more information please phone our office on 0800 573 301 or 09 573 3017

To whom it may concern

This letter is to confirm that the warranty registration form for the Owens Corning shingles installed at 5B Domett Avenue , Epsom , Auckland – 30/03/2022 has been received by The Building Agency. Please refer to the Owens Corning International Limited Warranty for terms and conditions.

JC

JOSH CALS

SALES AND TECHNICAL SUPPORT